

“The Network Beacon” is a newsletter published by Rockport Healthcare Group. We hope you find the information helpful and informative. In this issue, we include information about our company, updates on our network, new products, and our services.

## Our Company

**Rockport Healthcare Group (Rockport)** is dedicated to developing, operating and managing networks consisting of healthcare providers and medical suppliers that serve employees with work-related injuries and illnesses.

### *Commitment*

➤ Maintain, update, and distribute accurate information on each and every provider that is directly contracted by us or is accessed through our network partner relationships.

➤ Demonstrate, educate and offer – each client and their customer – referral products and services that encourage, enable and guide their injured workers’ to our providers.

➤ Provide clear, concise and accurate PPO repricing information and assistance in facilitating payment to the contracted rates and provide resolution to reimbursement problems in a timely manner.

### *Why Rockport is Unique...*

- Singular Emphasis – Workers Injury Network.
- Unparalleled PPO Savings.
- Active Network Development Based on Client Needs and Core Specialty Coverage.
- Custom Builds / Difficult Finds
- Referral Products & Services Designed for injury care.

### *Client Services*

Rockport’s Client Service team is available to support your network referral needs

[clientservices@rhgnet.com](mailto:clientservices@rhgnet.com)

#### **Web Provider Search –**

Access to Rockport’s secure website  
**Specialty Referrals & Difficult Finds-**  
 Assist nurse case managers / adjusters with referral needs

#### **Site Specific Provider Panels -**

Custom Panel Layouts  
 Verified Provider information prior to posting on site panel – guaranteed.

## Network News

### *National Network Growth*

**Rockport United Network** currently consists of over 400,000 healthcare providers located in 50 states.

#### **Rockport Paper...**

Rockport directly contracts and credentials providers based on your needs and nominations. The following states have been built by our team.

- Texas (certified markets)**
- Florida (certified in 67 counties)**
- Kentucky (certified in 120 counties)**
- Georgia (certified in 159 counties)**
- Missouri (certified in 109 counties)**
- Oklahoma**
- North Carolina**
- South Carolina**

### *Network Partners*

Rockport has a unique strategy in providing the most comprehensive work-related injury network across the country. We not only contract directly with healthcare providers and credential eligible practitioners, but we identify and enter into network strategic alliance agreements with state and/or regional PPO networks (**Network Partners**) to offer a singular national network known as:

### *Rockport United Network*

#### **Our Network Partners**

|                          |          |
|--------------------------|----------|
| AFMC                     | AZ       |
| CFMC                     | CA       |
| Companion Workplace      | GA       |
| CHN/Alta                 | NJ       |
| Devon(DHS)               | PA       |
| Employers Choice Network | NC       |
| FirstChoice              | MS       |
| Healthsmart/Interplan    | Regional |
| HFN                      | IL       |
| HMN                      | NM, NV   |
| IHN                      | IN       |
| IHP                      | Regional |
| Intergroup               | DE, WV   |
| MagnaCare                | NY       |
| NovaNet/THN              | TN       |
| OCN                      | OH       |
| OHara Network            | NE       |
| Premier WorkComp         | KS       |
| TLC Advantage            | ND, SD   |
| USAMCO-WIN               | National |
| VHN                      | VA       |
| Viant/Beechstreet WC     | National |

## Innovate...Create...Deliver

**Bridgeport** was developed and created by Rockport’s IT development team over the past several years. Rockport identified a need to create a flexible environment for its clients to interface between their bill review system and Rockport’s provider database to access the savings from our contracts. In addition, Bridgeport provides our clients the most accurate tagging capabilities and current provider rates and demographics to ensure that PPO savings are realized appropriately.

With the advancements of our proprietary bridge technology, Rockport is able to offer a secure and flexible solution for clients setting a new standard in our industry.

### *Specialty Network Solution*

#### *ADIN Healthcare*

In addition to an outstanding Workers’ Compensation PPO and certified network offering in various states, ADIN healthcare offers a national diagnostic network with state of the art scheduling service that generates additional savings beyond the PPO. Call: **(866) 674-6728** for additional information.

[www.adinhealthcare.com](http://www.adinhealthcare.com)

### *Website Enhancements*

For our clients who have access and use our secure website area to search and identify network providers, we have received numerous requests to enhance specialty grouping capabilities when performing searches. In addition, our current search capabilities allow a user to search by city or state but have not allowed county search capabilities.

Rockport is pleased to announce that we have invested time and resources to meet your needs. We encourage you to explore our new search capabilities on our proprietary provider search engine –

**NethealthWorks**

## Network Services

### *Network Development*

Rockport’s network development team is driven by our clients’ needs. We welcome and encourage provider nominations. Our network development staff understands the particular state regulations and fee schedule issues to ensure a provider agreement offers additional value to our clients.

### *Credentialing*

Within Rockport United Network is a select group of practitioners who are eligible for credentialing based on their primary specialty and geographic location. **Rockport SelectHealth Network** is our fully credentialed product that meets URAC guidelines. Should you need information on our credentialing program, please e-mail us at: [credentialing@rhgnet.com](mailto:credentialing@rhgnet.com).

### *Provider Services*

If you should need assistance regarding a provider reimbursement issue that indicates Rockport’s name as the network, please contact **Provider Services** at our **(800) 635-9810** or you may e-mail [providerservices@rhgnet.com](mailto:providerservices@rhgnet.com). Please ensure to have the EOB available to fax to our Provider Services team to better assist resolving the potential reimbursement concern.

*“Our commitment to our clients and providers serving work-related injuries and illnesses”*



For more information, please go to our Website at:

[www.rockporthealthcare.com](http://www.rockporthealthcare.com)